



DATE: September 22, 2016

FOR IMMEDIATE RELEASE: UNION SANITARY DISTRICT  
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### **Union Sanitary District Launches Redesigned Website**

Union Sanitary District (USD) recently unveiled its redesigned website, revealing a dynamic, mobile-friendly format with District information organized for easy access.

USD's goal was to create a website that reflects the District's commitment to customer service. The new design is structured so USD's residential, commercial and industrial customers can quickly connect to information and services they need.

The District reached out to a customer stakeholder group for suggestions at the beginning of the project, incorporating many recommendations into the final design.

New features include a "How Do I" menu to answer frequently asked questions, a location map showing USD's many capital improvement projects throughout its service

area, and a page highlighting the District's 33-acre Alvarado treatment plant in Union City. The "Trending Now" section on the home page gives users a glimpse of the website's most popular information. Tips about sewer safety and repairs, preventing odors, and protecting the environment are easier to find in the new website's menus, as are details about USD's Board of Directors, public meetings, rates, budget, and finances.

"We're proud of the work we do to provide wastewater services to the Tri-Cities, and our new website reflects that by offering greatly improved functionality," says General Manager Paul R. Eldredge. "USD takes customer service very seriously, and upgrading the website helps us reach out to our community with the District's most up-to-date and relevant information. We hope everyone enjoys exploring [www.unionsanitary.ca.gov](http://www.unionsanitary.ca.gov), and discovering the many ways USD fulfills its mission to protect public health and San Francisco Bay."

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*Union Sanitary District operates a 33 million gallon per day wastewater treatment facility in Union City and provides collection, treatment and disposal services to a total population of over 347,000 in Fremont, Newark and Union City. The District maintains over 800 miles of underground pipeline in its service area. For more information, call (510) 477-7500, or visit [www.unionsanitary.ca.gov](http://www.unionsanitary.ca.gov).*